

11 February 2010

TO ALL FAMILIES

BACK TO SCHOOL STATIONERY

Now that we are into the second week of the term, I thought it would be a good time to gauge the success, or otherwise, of our new Back to School ordering system for stationery. This is your opportunity to let us know how it went. Please complete the form below and return it to the office by **Friday 19 February**.

We ordered our stationery online at www.myschool.co.nz

How many students did you order for:

We purchased our stationery elsewhere:

State where:

Complete this section, if you ordered your stationery online

€ I had access to a computer: (please circle)

At home at work at a friend or family's place

€ I found the ordering system: (please circle)

Easy to follow Moderately easy to follow

Difficult to follow

Please expand on what type of difficulties you had: _____

€ I used the 0800 number when I had difficulty?

How did you find the service, if you answered yes: _____

€ My order arrived, on time, and contained the correct items

€ My order arrived, on time, with items missing

€ I ordered after the cut off date of 20 January – my stationery arrived on: _____

€ My suggestion for improvements that need to be made for 2011 are: _____

Family Name: _____

(not compulsory to complete)